

Activate an OnGuard Software License Using LenelS2 Connect Portal

Last Modified on 10/29/2024 4:39 pm EDT

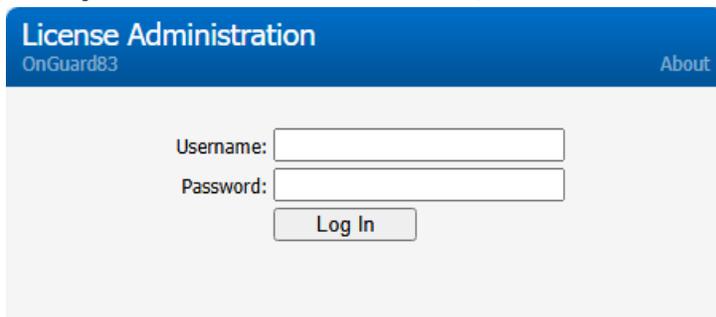
An OnGuard license can now be activated using the following methods:

- Online (which requires an Internet connection and uses License Administration)
- Text message (SMS)
- Phone
- LenelS2 Connect Portal (which requires an Internet connection)

For instructions on activating your OnGuard software license online using License Administration, by text message (SMS), or by phone, refer to the "Install Your OnGuard Software License" document available in LenelS2 Connect.

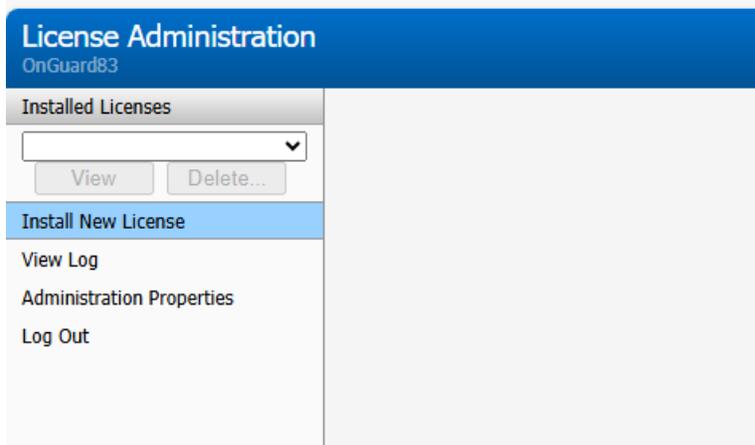
To activate your OnGuard software license using the LenelS2 Connect™ portal at <https://connect.lenels2.com/s/downloads>:

1. On the OnGuard Server, open License Administration. (License Administration will open in the default browser.) You can also use this method of activation when activating the license during the OnGuard Server Installation process.
2. Enter your **Username** and **Password**, and then select **Log In**.



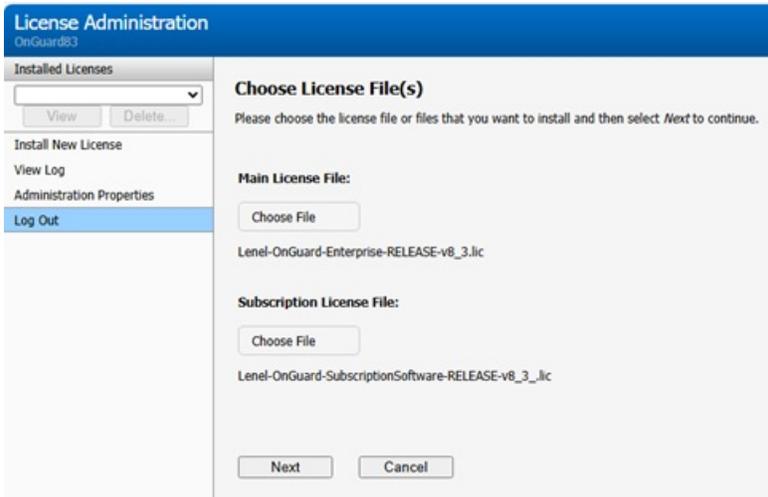
The screenshot shows the 'License Administration' interface for 'OnGuard83'. It features a blue header with the title and an 'About' link. Below the header, there are two input fields: 'Username:' and 'Password:'. A 'Log In' button is positioned below the password field.

3. Select **Install New License**.

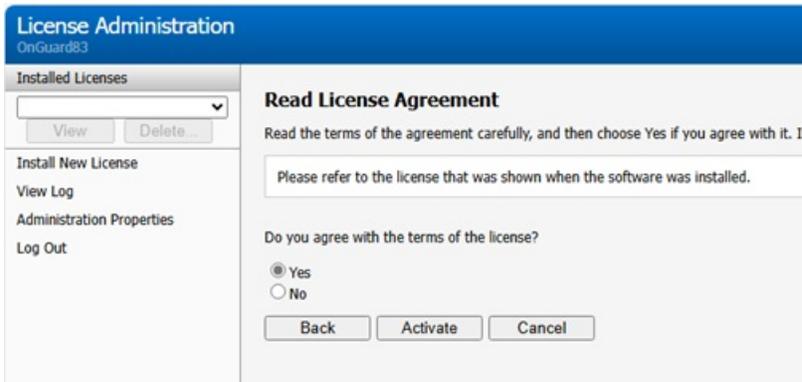


The screenshot shows the main menu of the 'License Administration' interface. The header is blue with the title and 'OnGuard83'. Below the header, there is a section for 'Installed Licenses' with a dropdown menu and 'View' and 'Delete...' buttons. The 'Install New License' option is highlighted in blue. Other menu items include 'View Log', 'Administration Properties', and 'Log Out'.

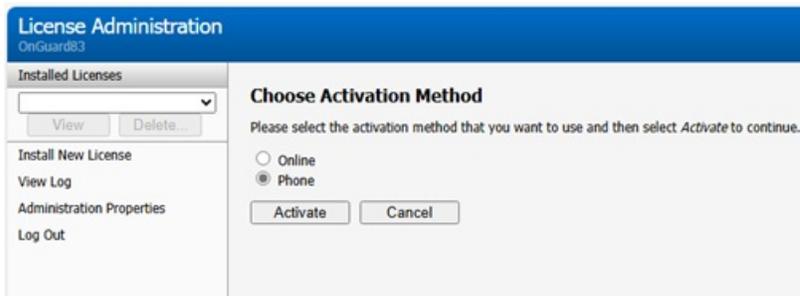
4. Browse to select **Main License File(s)** and **Subscription License File** and then select **Next**.



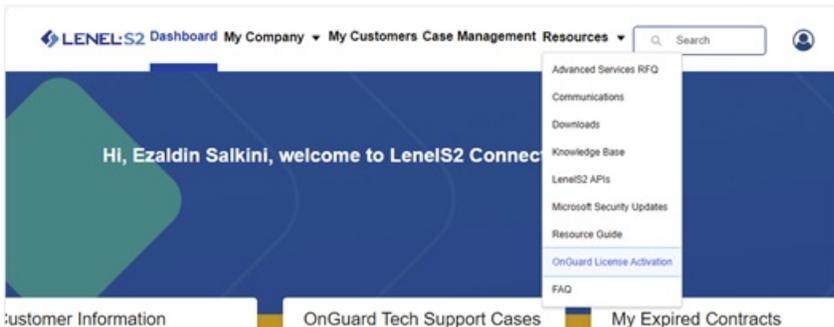
5. View the license to confirm the purchased options then select **Next**.
6. Select “Yes” to agree with the terms of the license then select **Activate**.



7. Select **Phone** as the Activation Method then select **Activate**.



8. A short **Activation Code** will be generated. Copy that short **Activation Code**.
9. Log into LenelS2 Connect and select **OnGuard License Activation** from **Resources** menu.



10. Enter the **System ID** and short **Activation Code** that was generated in previous step.

OnGuard License Activation

* System ID: * Short Code:

* Action:

Response Code:

11. Select “Activate” from **Action** drop-down list then select **Complete Request** and a Response Code will be generated.

OnGuard License Activation

* System ID: * Short Code:

* Action:

Response Code:

12. Copy the generated **Response Code** and paste the **Response Code** into the **Confirmation Code** field in License Administration, and then select **Next**.

License Administration
OnGuard83

Activate your license over the phone

Contact Level2 by calling 1-800-631-6046 (US/Canada) or 1-585-248-8742 (toll/international) and (585) 673-7750 from the US and Canada, or to +44 7937 947945 from everywhere else. Use the fi
See the Installation Guide for details.

Once you receive the Confirmation Code, enter it below. Select *Next* to complete the activation.

System ID:

Activation Code:

Confirmation Code:

13. The OnGuard license will be activated on this server. Select **Finish**.

License Administration

OnGuard83

Installed Licenses

View

Delete...

Install New License

View Log

Administration Properties

Log Out

License Activated

The license has been successfully activated.

Finish