

Activate an OnGuard Software License Using LenelS2 Connect Portal

Last Modified on 10/15/2024 5:02 pm EDT

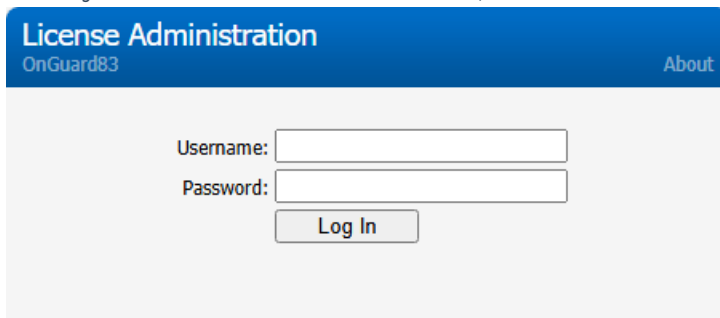
An OnGuard license can now be activated using the following methods:

- Online (which requires an Internet connection and uses License Administration)
- Text message (SMS)
- Phone
- LenelS2 Connect Portal(which requires an Internet connection)

For instructions on activating your OnGuard software license online using License Administration, by text message (SMS), or by phone, refer to the "Install Your OnGuard Software License" document available in LenelS2 Connect.

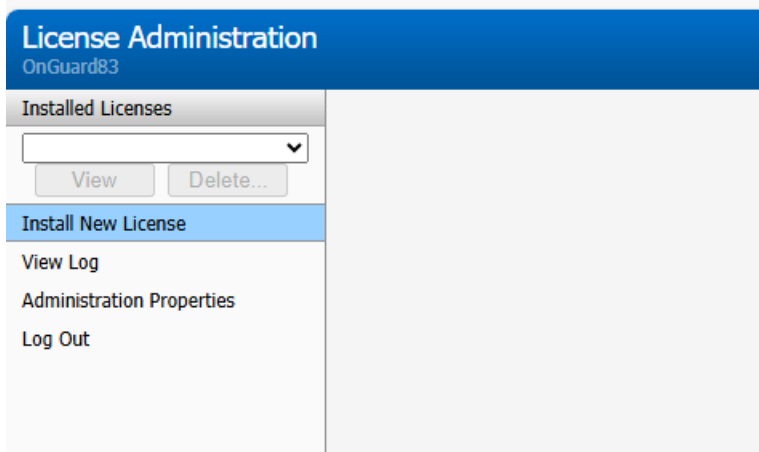
To activate your OnGuard software license using the LenelS2 Connect™ portal at <https://connect.lenelS2.com/s/downloads>:

1. On the OnGuard Server, open License Administration. (License Administration will open in the default browser.)
2. Enter your **Username** and **Password**, and then select **Log In**.



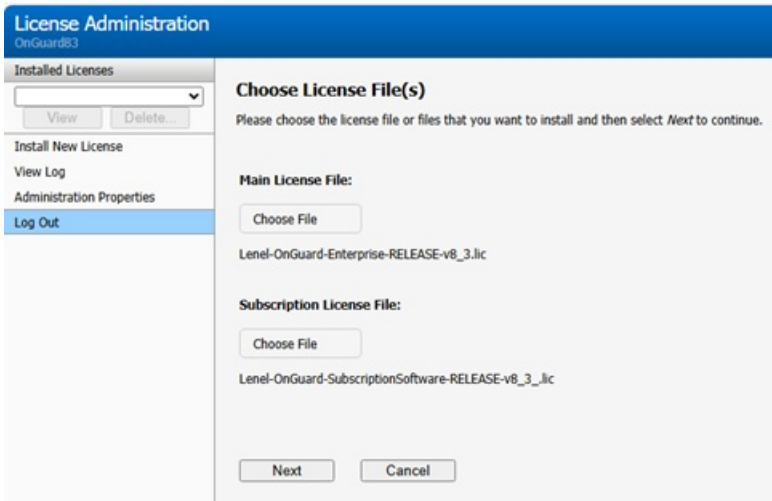
The screenshot shows the 'License Administration' interface for 'OnGuard83'. It features a blue header with the title and an 'About' link. Below the header, there are two input fields: 'Username:' and 'Password:'. A 'Log In' button is positioned below the password field.

3. Select **Install New License**.

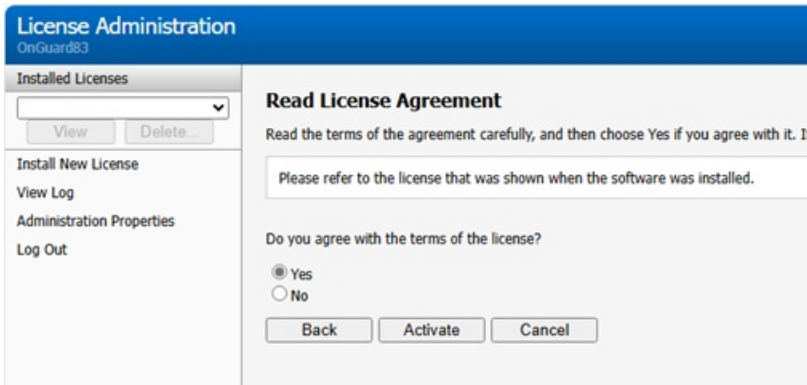


The screenshot shows the 'License Administration' interface for 'OnGuard83' with the 'Install New License' section selected. The left sidebar contains a menu with 'Installed Licenses' (which has a dropdown menu and 'View' and 'Delete...' buttons), 'Install New License' (highlighted), 'View Log', 'Administration Properties', and 'Log Out'.

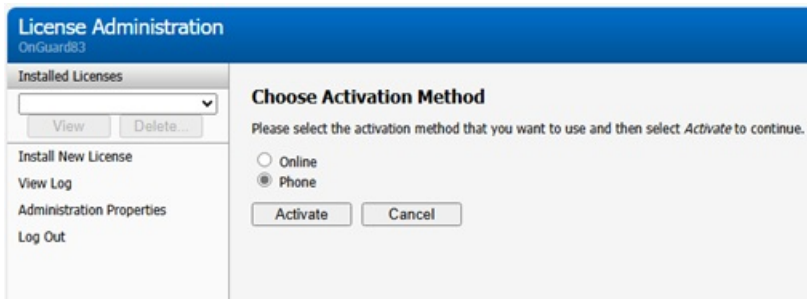
4. Browse to select **Main License File(s)** and **Subscription License File** and then select **Next**.



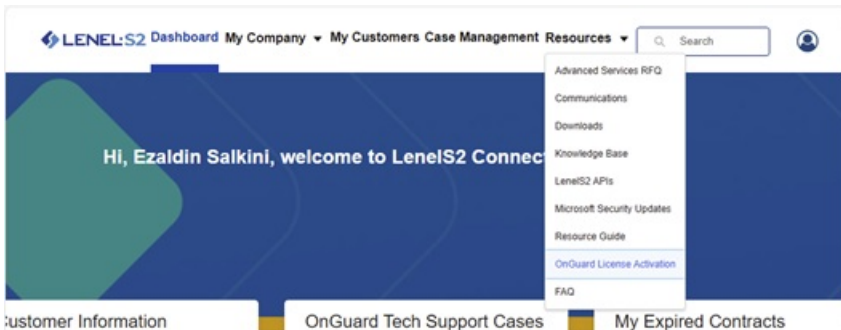
5. View the license to confirm the purchased options then select **Next**.
6. Select "Yes" to agree with the terms of the license then select **Activate**.



7. Select **Phone** as the Activation Method then select **Activate**.



8. A short **Activation Code** will be generated. Copy that short **Activation Code**.
9. Log into LenelS2 Connect and select **OnGuard License Activation** from **Resources** menu.



10. Enter the **System ID** and short **Activation Code** that was generated in previous step.

OnGuard License Activation

*System ID: 113740 *Short Code: 7JSSP3-45D7GX-EQ5917-UUEAKZ

*Action: **Activate**

Response Code:

11. Select “Activate” from **Action** drop-down list then select **Complete Request** and a Response Code will be generated.

OnGuard License Activation

*System ID: 113740 *Short Code: 7JSSP3-45D7GX-EQ5917-UUEAKZ

*Action: **Activate**

Response Code: **Success. Your confirmation code is 9W1ZS30JWCPVKVHYHSKZ**

12. Copy the generated **Response Code** and paste the **Response Code** into the **Confirmation Code** field in License Administration, and then select **Next**.

License Administration
OnGuard83

Installed Licenses

Activate your license over the phone

Contact LeneS2 by calling 1-800-631-6046 (US/Canada) or 1-585-248-8742 (toll/international) and (585) 673-7750 from the US and Canada, or to +44 7937 947945 from everywhere else. Use the f
See the Installation Guide for details.

Once you receive the Confirmation Code, enter it below. Select *Next* to complete the activation.

System ID: 113740
Activation Code: 7JSSP3-45D7GX-EQ5917-UUEAKZ
Confirmation Code: 9W1ZS30JWCPVKVHYHSKZ

13. The OnGuard license will be activated on this server. Select **Finish**.

License Administration

OnGuard83

Installed Licenses

View

Delete...

Install New License

View Log

Administration Properties

Log Out

License Activated

The license has been successfully activated.

Finish