

# LenelS2 Product Warnings and Disclaimers

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A PROPERLY INSTALLED AND MAINTAINED ALARM/SECURITY SYSTEM MAY ONLY REDUCE THE RISK OF EVENTS SUCH AS BREAK-INS, BURGLARY, ROBBERY OR FIRE; IT IS NOT INSURANCE OR A GUARANTEE THAT SUCH EVENTS WILL NOT OCCUR, THAT ADEQUATE WARNING OR PROTECTION WILL BE PROVIDED, OR THAT THERE WILL BE NO DEATH, PERSONAL INJURY, AND/OR PROPERTY DAMAGE AS A RESULT.

BEFORE INSTALLING (SECURITY) PRODUCTS, ENSURE THAT ITS FIRMWARE IS UPGRADED TO THE LATEST VERSION, AVAILABLE FOR DOWNLOAD FROM OUR WEBSITE. DURING THE LIFESPAN OF SECURITY PRODUCTS, IT IS IMPORTANT TO KEEP FIRMWARE UP TO DATE.

USERS SHOULD, WHERE APPLICABLE, CHANGE PASSWORDS FREQUENTLY AND ENSURE A HIGH-QUALITY PASSWORD (PASSWORDS SHOULD BE LONG AND COMPLEX ENOUGH, NEVER SHARED, AND ALWAYS UNIQUE). FURTHERMORE, IT IS THE USERS' RESPONSIBILITY TO KEEP ITS ANTI-VIRUS SYSTEM UP TO DATE.

WHILE HONEYWELL MAKES REASONABLE EFFORTS TO REDUCE THE PROBABILITY THAT A THIRD PARTY MAY HACK, COMPROMISE OR CIRCUMVENT ITS SECURITY PRODUCTS, RELATED SOFTWARE OR CLOUD SERVERS, ANY SECURITY PRODUCT, SOFTWARE OR CLOUD SERVER MANUFACTURED, SOLD AND/OR LICENSED BY HONEYWELL, MAY STILL BE HACKED, COMPROMISED AND/OR CIRCUMVENTED.

CERTAIN PRODUCTS OR SOFTWARE MANUFACTURED, SOLD OR LICENSED BY HONEYWELL CONNECT TO THE INTERNET TO SEND AND/OR RECEIVE DATA ("INTERNET OF THINGS" OR "IOT" PRODUCTS). ANY CONTINUED USE OF AN IOT PRODUCT AFTER HONEYWELL HAS CEASED SUPPORTING THAT IOT PRODUCT (E.G., THROUGH NOTICE THAT HONEYWELL NO LONGER PROVIDES FIRMWARE UPDATES OR BUG FIXES) MAY RESULT IN REDUCED PERFORMANCE, MALFUNCTION, AND/OR INCREASED VULNERABILITY TO HACKING, COMPROMISE AND/OR CIRCUMVENTION.

HONEYWELL SUPPORTS MULTIPLE TECHNOLOGIES & FUNCTIONS (INCLUDING BUT NOT LIMITED TO FIRE, INTRUSION, VIDEO, ACCESS CONTROL, SENSORS & DETECTORS). DEPENDING ON THE TECHNOLOGY USED, THE LEVEL AND TYPE OF ENCRYPTION CAN BE DIFFERENT OR DEEMED NECESSARY OR NOT NECESSARY UNLESS REQUIRED BY APPLICABLE LAW. HONEYWELL RECOMMENDS TO VERIFY THE COMPLETE CHAIN FOR ENCRYPTION TECHNOLOGIES, LEVELS, & IMPLEMENTATION. AS A RESULT THESE COMMUNICATIONS MAY BE INTERCEPTED AND COULD BE USED TO CIRCUMVENT YOUR ALARM/SECURITY SYSTEM.

THE ABILITY OF HONEYWELL PRODUCTS AND SOFTWARE TO WORK PROPERLY DEPENDS ON A NUMBER OF PRODUCTS AND SERVICES MADE AVAILABLE BY THIRD PARTIES OVER WHICH HONEYWELL HAS NO CONTROL INCLUDING, BUT NOT LIMITED TO, INTERNET, CELLULAR AND LANDLINE CONNECTIVITY; MOBILE DEVICE AND OPERATING SYSTEM COMPATIBILITY; AND PROPER INSTALLATION AND MAINTENANCE. HONEYWELL SHALL NOT BE LIABLE FOR ANY DAMAGES CAUSED BY ACTIONS OR OMISSIONS OF THIRD PARTIES.

BATTERY OPERATED SENSORS, DETECTORS, KEYFOBS, PANIC DEVICES AND OTHER PANEL ACCESSORIES HAVE A LIMITED BATTERY LIFE. WHILE THESE PRODUCTS MAY BE DESIGNED TO PROVIDE SOME WARNING OF IMMINENT BATTERY DEPLETION, THE ABILITY TO DELIVER SUCH WARNINGS IS LIMITED AND SUCH WARNINGS MAY NOT BE PROVIDED IN ALL CIRCUMSTANCES. PERIODIC TESTING OF THE SYSTEM IN ACCORDANCE WITH PRODUCT DOCUMENTATION IS THE ONLY WAY TO DETERMINE IF ALL SENSORS, DETECTORS, KEYFOBS, PANIC DEVICES AND OTHER PANEL ACCESSORIES ARE FUNCTIONING PROPERLY.

CERTAIN SENSORS, PANIC DEVICES AND OTHER PANEL ACCESSORIES MAY BE PROGRAMMED INTO AN ALARM PANEL AS "SUPERVISORY" SO THAT THE ALARM PANEL WILL INDICATE IF IT DOES NOT RECEIVE A REGULAR SIGNAL FROM THE DEVICE WITHIN A CERTAIN PERIOD OF TIME. CERTAIN DEVICES CANNOT BE PROGRAMMED AS SUPERVISORY. DEVICES CAPABLE OF BEING PROGRAMMED AS SUPERVISORY MAY NOT BE PROPERLY PROGRAMMED AT INSTALLATION, RESULTING IN A FAILURE TO REPORT TROUBLE WHICH COULD RESULT IN DEATH, SERIOUS INJURY AND/OR PROPERTY DAMAGE.

SIRENS/SOUNDERS, INCLUDING INTERNAL SIRENS/SOUNDERS IN PANELS, ARE DESIGNED TO EMIT VERY LOUD SOUNDS. THESE SOUNDS CAN CAUSE HEARING DAMAGE TO PERSONS EITHER IN CLOSE PROXIMITY TO THE SIREN/SOUNDER WHEN ACTIVATED OR EXPOSED TO SUCH SOUNDS OVER LONGER PERIODS OF TIME.

PURCHASED PRODUCTS MAY CONTAIN SMALL PARTS THAT COULD BE A CHOKING HAZARD TO CHILDREN OR PETS. KEEP ALL SMALL PARTS AWAY FROM CHILDREN AND PETS.

BUYER SHALL PASS ON THE FOREGOING INFORMATION ON PRODUCT RISKS, WARNINGS AND DISCLAIMERS TO ITS CUSTOMERS AND END USERS.

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