Cardholder Import "Failed to create LnlSourceIDScan.IDScanPersonDataSource" error

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Symptom

When attempting to import cardholders in **System Administration > Cardholders** form and clicking **Import**, you get the error *Failed to create LnlSourceIDScan.IDScanPersonDataSource: Error code 0x800401F3.*

Resolution

Perform the following procedure:

1. Install the Acuant SDK from the Supplemental Materials media.
2. Install the Software Development Kit (SDK).
3. Run the **Register_CSSN_Files Powershell** script as described in the SDK's ReadMe file.

Applies To

OnGuard 8.3

Additional Information

This article is not hardware specific. Refer to this link if further instruction is needed with Snapshell R3:

https://kb.lenels2.com/home/failed-to-create-lnlsourceidscanidscanpersondatasource-error-code-0x800401f3