How to modify OnGuard User password settings

Last Modified on 03/31/2025 11:30 am EDT

Symptom

A user wants to modify the password settings for their Users in the OnGuard system.

Resolution

The password settings can be modified on the password settings page within the LenelS2 Console application.

1. Ensure that both the LS OpenAcess and LS Web Service services are running.

🖳 LS OpenAccess		The OpenAccess service is a	Running	Manual	Local System
	🖏 LS PTZ Tour Server	LS PTZ Tour Server		Manual	Local System
	🖳 LS Replicator	Replicator is run on either a		Manual	Local System
	🖏 LS Reporting	Service for OnGuard Report	Running	Automatic	Local System
	🖏 LS Site Publication Server	This service is run on either	is run on either		Local System
	🖏 LS Video Archive Server	The Video Archive Server is		Manual	Local System
10	🔍 LS Web Event Bridge	Provide Context for the har		Manual	Local System
	🔍 LS Web Service	The Web Service allows On	Running	Manual	Local System

- 2. Visit your console by typing **https://localhost:8080**, if you are on the server. Otherwise, specify the fully qualified domain name of the application server running the services.
- 3. Log into the console with a user that has permissions to view the Users module. The example below uses the SA user, but this is not mandatory.



4. Once confirming that the user logged in has the proper credentials, log in as the desired user and navigate to the **USERS** tile.

My Console •						EDIT
			ONGUARD (13)			
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IIL System Administration	Kap Designer	[모등] Badge Designer	Forms Designer	Replication Administration	Replication	V uers

5. Once inside the Users module, select the menu with the three lines in the top-left area of the page.

Ξ	Users			
Q	Search			
	FIRST NAME	LAST NAME 🔺	INTERNAL USER NAME	MONITORING ZONE
	Administrator	Administrator	ADMIN	
	Badge Operator	Badge Operator	BADGE	

6. Select **Password Settings**.



7. When you have gone through the options and made the changes required, click SAVE on the topright area of the page.

< Password Settings	SAVE
Force all users to change their passwords on next login	EXPIRE ALL
Expiration	Complexity =
Inactivity timeout	Minimum password length
Timeout after 15 minutes	Length 8 million character(s)
Password explation	History prevents reuse of recent password
Expiration time (90) days	
Dipiration reminders	Mnimum password age
First reminder 15 days before expiration	Cannot change password sconer than 0 days since last change
On login starting 7 days before explication	Require numeric characters
Lockout after failed logins	$\label{eq:Requirespecial characters} \left[\begin{array}{c} \operatorname{Require special characters} \\ (1^*\# \$ \$ \$ (-)^*, -, -, i; < \leftrightarrow 7 \oplus \{1\}^*, -(i) =) \end{array} \right]$
Lockstof for 5 minutes after 3 consecutive folial attempta	Require uppercase and lowercase characters Password can be the same as username
within a 60 existence window	Prohibited parsword list Security# AMLTINEAL PROKUPETS, PROVUPET_LENEL_ONGUARD_REST, BASIS_PASSWORD,ExpreSS

Applies To

OnGuard 7.5 and later

Additional Information

You can confirm the permission with the following settings. The permission is called **Users** and can be found within **System Administration** under **Administration** in the **Users** menu > **System Permissions.**

-	Users, directories, logical access	RH3× ^
	Users	&+X×
	Assign AAM access levels	R
	User directory accounts	2
	Link / unlink	R
	Permission groups	R+N×
	Directories	<+××
	Logical access	&+××
Use Give Dep	rs es the user access to the Users form records in the Users folder. endents: Assign AAM access levels, User directory accounts, Link / u	ınlink

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