

Error: The maximum card format ID allowed by access panels has been exceeded

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Symptom

When adding a new card format to an individual segment, OnGuard checks for the next available spot in <All Segments>. If a spot is available, the new card is assigned to that spot. If the first eight spots are taken between <All Segments> and the individual segments, then this error is shown.

Resolution

Create the new card format separately in each segment.

Applies To

All OnGuard versions

Additional Information

System limitation only allows eight <all segment> card formats.

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