

How to increase LS Reporting (JReport/LogiReport) to use a larger maximum heap size

Last Modified on 05/17/2023 5:53 pm EDT

Procedure Steps

In some cases, you might need to increase the Java maximum heap size from the default 1 GB maximum value to satisfy the system's needs.

1. Locate the **NTService.ini** configuration file in **C:\Program Files\JReport\Server\bin**.
2. Edit the file to include the new maximum heap size by replacing **-Xmx1024m** with the desired value. Typically, this value is approximately 25% of the system maximum memory.
3. Save the changes to the file and restart the LS Reporting service.

Applies To

OnGuard 8.0 and later with LS Reporting

Additional information

Additional performance tuning recommendations can be found [here](#).

Copyright © 2023 Carrier. All rights reserved.
