

DataExchange cannot connect to the database server

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Symptom

After changing ODBC information, database import DataExchange scripts will often fail with error messages, which prevents the use of DataExchange scripts that use a database connection. Sample error messages include:

"Database Error encountered: Login failed for user 'domain\username'."

"Update Last Changed Date for UDFEMP: Unable to open source. Execution terminated."

Resolution

1. Log into FormsDesigner.
2. From the **Open** menu, select **DataExchange**.
3. Open the script that is not working.
4. Select **Data Definitions** then choose **Change Connection**.
5. Select the tab for "Machine Data Source" and then select the DSN for your connection.
6. Re-authenticate your database username and password and then select **OK**.
7. Save and then execute the DataExchange script to apply the settings.

Applies To

OnGuard

Additional Information

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