

# PC may stop unexpectedly and show an error on a blue screen after the Security Utility applies settings in Setup Assistant

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## Symptom

PC may stop unexpectedly and show an error on a blue screen after the Security Utility applies settings in Setup Assistant

## Resolution

Microsoft's enhanced DCOM security restricting global anonymous policies changed recently.

1. Browse to the root directory of your OnGuard installation (default – C:\Program Files (x86)\OnGuard\).
2. Locate “sp2.xml” and open it in Notepad in administrator mode.
3. Find and remove these two <Setting> blocks (starting line 192):

<Setting name="Machine-wide access restrictions" action="Add machine-wide remote access right to the Anonymous Logon and Everyone users." type="AccessMask">

<RegValueName>MachineAccessRestriction</RegValueName>

<AccessMask type="access">4</AccessMask>

<AccountName condition="LNVUseAnonymousDCOM" type="well-known">S-1-5-7</AccountName>

<AccountName type="well-known">S-1-1-0</AccountName>

</Setting>

<Setting name="Machine-wide launch and activation restrictions" action="Add machine-wide remote activation right to the Anonymous Logon and Everyone users." type="AccessMask">

<RegValueName>MachineLaunchRestriction</RegValueName>

<AccessMask type="launch">16</AccessMask>

<AccountName condition="LNVUseAnonymousDCOM" type="well-known">S-1-5-7</AccountName>

<AccountName type="well-known">S-1-1-0</AccountName>

</Setting>

4. Save the file and re-run Setup Assistant.

## Applies To

Windows 10 or above

OnGuard 7.4 and above

## Additional Information

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