

Required installations and configurations before performing the OnGuard installation.

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Product Name

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General Information

The following must be installed and configured before installing OnGuard:

- When installing OnGuard servers or clients, the user account running the installation is required to have Local Administrative Privileges. The user must also have full read and write permissions to the Windows and Program Files directories, with no remapping of home or local drives.
- User Account Control (UAC) must be set to **Never Notify**.
- After mounting the OnGuard ISO file, right-click on setup.exe and select **Run as administrator**.
- All prerequisite software, on the Supplemental Materials media, must be installed.
- Each OnGuard computer must be configured for the TCP/IP network protocol prior to installation of the OnGuard software.
- Windows Service Packs should be installed and up to date, but are not provided on the Supplemental Materials media. See the Release Notes for this installation to confirm which service packs are supported.
- All database systems must be a supported version with the latest approved service pack and updates. Refer to the release notes for this installation to confirm which service packs are supported.
- Install the latest approved drivers required for any video capture devices and printers you have installed on workstations.
- Lenel Digital Video recorders should be upgraded to the supported version prior to upgrading the OnGuard software. Installation can be found on the Supplemental Materials media.
- Any third-party applications you are using, such as Crystal Reports, must be purchased and upgraded separately. See the Release Notes for this installation to confirm which versions are supported.
- Adobe Reader is not required but is highly recommended as it is needed to read the OnGuard documentation.
- OnGuard servers hosting web applications should be running a supported server operating system. Windows client operating systems have limitations with the number of allowed connections that could impact your licensed functionality.
- Internet Information Services (IIS) is only required for legacy application server service browser-based clients and is no longer installed or required as part of an OnGuard Platform Server. Legacy browser-based clients such as Area Access Manager (Browser-based Client), IDVM Front Desk, IDVM Host, and VideoViewer require IIS support.

Applies To

OnGuard 7.5 and later

Additional Information

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