

Connection errors occur with RabbitMQ if OnGuard is installed on a system before the Prism client is installed

Last Modified on 04/11/2025 3:30 pm EDT

Symptom

Connection errors occur with RabbitMQ if OnGuard is installed on a system before the Prism client is installed.

Resolution

To avoid connections errors with RabbitMQ, install the Prism client first, and then install OnGuard.

Applies To

OnGuard 7.5 and 7.5 Update 1

Additional Information

This issue only occurs for a new Prism client installation, and not on a system where Prism client is already installed.

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