

# Invalid card format error using Government CAC credentials with OSDP

Last Modified on 06/04/2025 3:54 pm EDT

## Symptom

When using government CAC credentials with OSDP reader ports, an invalid card format error is received for valid credential reads.

## Resolution

Add the following option to the ACS.INI file to work with a magnetic format over OSDP reader:  
[CommunicationServer]MagWithOSDPOutFormat=4You may also need to obtain a dedicated version of dll files from technical support along with detailed information about applying this option.

## Applies To

OnGuard 7.3

OnGuard 7.4

OnGuard 7.5

## Additional Information

None

© 2024 Honeywell International Inc. All Rights Reserved.

---