Adding a reader or camera causea window to display for Device/Alarm assignment

Last Modified on 06/06/2025 10:32 am EDT

Symptom

When adding a new reader or camera into OnGuard, a window displays for Device/Alarm

Jarms:					Assigned event(s):			
Alarm	Туре	Priority	Seg ^		Event	Alarm	Туре	P
🖉 Access Granted	User	25	<a1< td=""><td></td><td></td><td></td><td></td><td></td></a1<>					
Alarm Active	User	250	<ai< td=""><td></td><td></td><td></td><td></td><td></td></ai<>					
Door Held Open - Safe Room	User	255	<ai< td=""><td></td><td></td><td></td><td></td><td></td></ai<>					
🗘 Duress Panic Button	User	0	<ai< td=""><td></td><td></td><td></td><td></td><td></td></ai<>					
🗘 Invalid Access	User	250	<ai< td=""><td></td><td></td><td></td><td></td><td></td></ai<>					
* • • • • •			;``	22				
vents:				-				
Event	Туре		^	<<				
24 Hour Report Open	Trou	ble						
AC Trouble	Syst	em						
Accepted Biometric Score	Bion	netric						
Access Denied	Acc	ess Denied						
Access Denied : AAM Timeout	Access Denied							
7			>					

Assignment.

Resolution

This issue is caused when System Permission Group permissions include the **Device Assignment** setting, and when custom alarms are configured in the system.

Ŧ	Users, directories, logical access	S+SX
•	Access control hardware	S+SX
•	Video hardware	9. + % ×
۲	Additional hardware	S+SX
٠	Receivers	S + S ×
Ξ	Access control	9, + 9, X
	Access levels	S,+S,×
	Card formats	S, + S, X
	Controller encryption	9, 9,
	Command keypad templates	9, + 9, ×
	Alarms	S+*××
	Device assignment	19,1
	Segments	ઙ [+]્ર[×
	Global output devices	S+SX

To resolve this issue:

- 1. Go to **Users**.
- 2. Select System Permission Groups.
- 3. Click [Modify].
- 4. Expand the Access control section and deselect Device assignment.
- 5. The user must log out of the software and then back in to activate the changes.
- 6. Once logged in, when the user creates new readers or cameras, this pop-up should not be shown.

Applies To

OnGuard (All Versions)

Additional Information

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