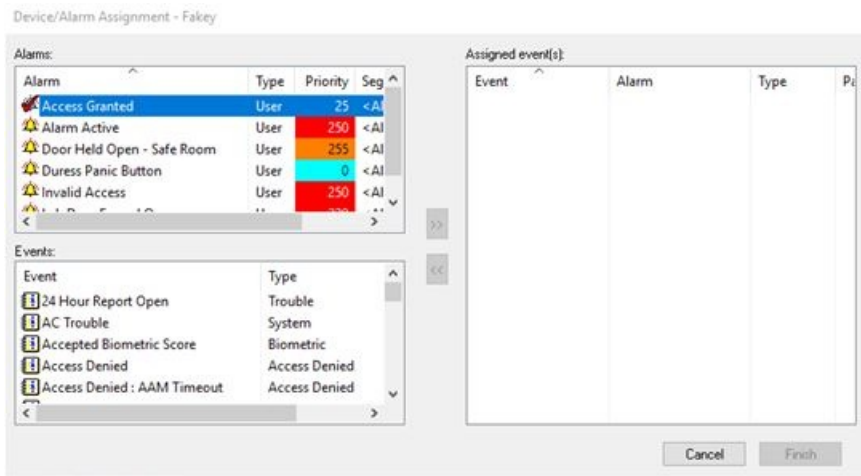


# Adding a reader or camera cause a window to display for Device/Alarm assignment

Last Modified on 02/07/2022 9:25 am EST

## Symptom

When adding a new reader or camera into OnGuard, a window displays for **Device/Alarm Assignment**.



## Resolution

This issue is caused when System Permission Group permissions include the **Device Assignment** setting, and when custom alarms are configured in the system.



To resolve this issue:

1. Go to **Users**.
2. Select **System Permission Groups**.
3. Click [Modify].
4. Expand the **Access control** section and deselect **Device assignment**.
5. The user must log out of the software and then back in to activate the changes.
6. Once logged in, when the user creates new readers or cameras, this pop-up should not be shown.

# Applies To

OnGuard (All Versions)

# Additional Information

Copyright © 2022 Carrier. All rights reserved.

---