

OHNET Receiver does not go online by itself when OHNetworkReceiver service is started after the Communication server

Last Modified on 02/18/2022 1:43 pm EST

Symptom

The OHNET Receiver (OH -2000) does not go online by itself when the OHNetworkReceiver service is started after the Comm Server

Resolution

Use the suggested work around - Manually set OHNET offline and then online to establish a connection.

Applies To

OnGuard 7.6 and its Updates (Update 1, 2 and 3)

Additional Information

This is already resolved in OnGuard 8.0 and above.

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