

Error in Adaptor message is displayed after installing OnGuard Reports and Dashboard

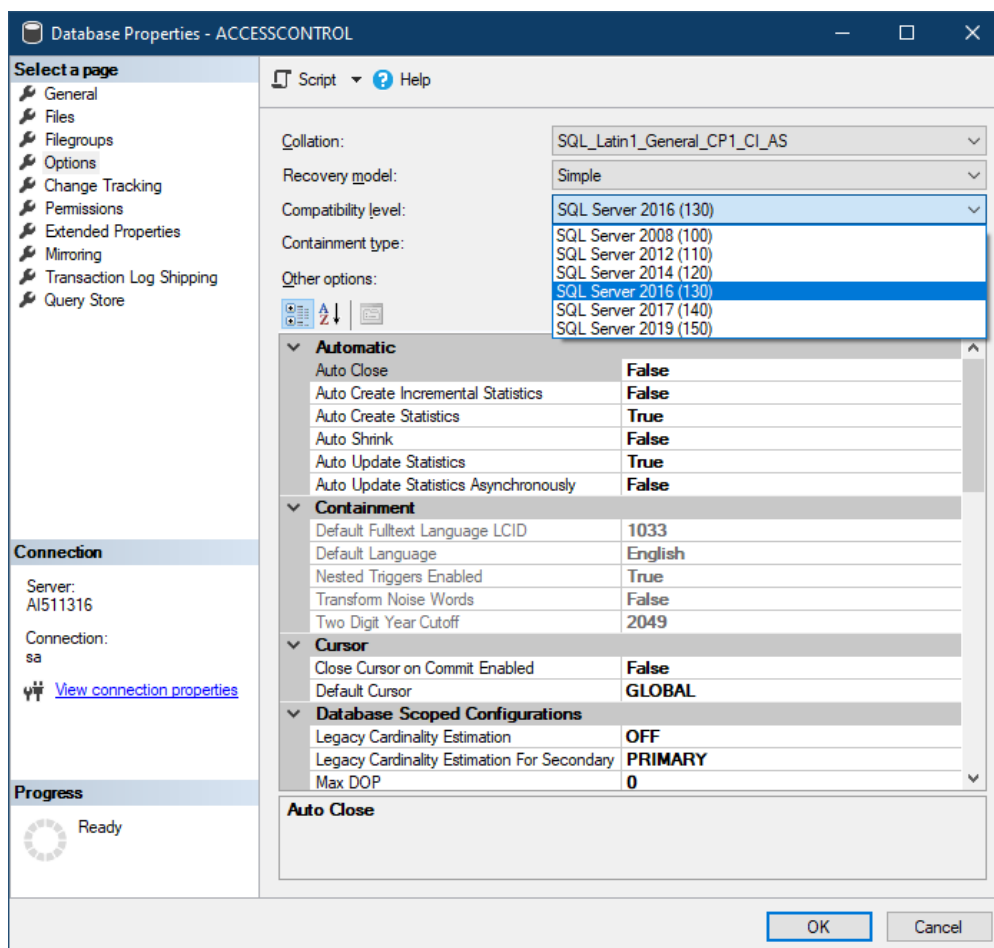
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Symptom:

“Error in Adaptor” error is displayed after installing OnGuard Reports and Dashboard (SF-00459)

Resolution:

1. Ensure you have SQL System Administrator (SA) Permissions
2. Login as the SQL Administrator
3. Go to ACCESSCONTROL db->right click it and choose properties, go to options and change the compatibility level to SQL Server 2016 (130)
4. Apply the change
5. Restart the LS Reporting Service



Applies To: OnGuard 8.0 and above (8.0 and 8.0 Update 1)

Additional Information: N/A

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