Reporting and Dashboard Installation

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Procedure Name

Reporting and dashboard installation

Procedure Steps

1. Go to License administrator:

http://<host name>:9999

for example:

Check this parameter:

Reporting and Dashboards	false
OnGuard Advanced Reporting (SWG-OAR)	false

If they are gray - you may have problem with license.

In that case you must go to license administrator and return your license:

FLEXnet license150327 (active) (return) (update)

You should ask Lenel licenses team for new license with Reporting and Dashboards option switched ON. Contact to license team - sig@lenels2.com.

If from some reason new licenses will not be working properly please contact with

sig@lenels2.com to confirm that return procedure went right or to let them do return.

1. Run OnGuard installation and install OnGuard "Reports & Dashboards" on hard drive:

tom Setup elect the program features you want installed.	🍫 OnGuard®
ick on an icon in the list below to change how a feature is ID Allocation Service Import License System Server Login Driver Replication Administration Replicator Universal Time Conversion Utility Video Archive Server Application Server OpenAccess OnGuard Reports & Dashboards	installed. Feature Description Browser-based reporting tool
This feature will be installed on I	ocal hard drive. will be installed on local hard driv

OnGuard Reports & dashboards will be installed on the hard drive must be on.

You must have at least 3 GB space on your hard drive.

1. Go to System Administrator > administration > system options > general system option

In Reporting and Dashboards Service Host enter <your machine> host name.

	General Asset Options		optione	.20
Log on authorization w	aming			
None		\sim	Text	t
DataCondulT service -				
Generate software	events			
_				
_	days to save queued eve	ents		
3 Number of		ents		
3 Number of		ents		
3 Number of Specify monitor zor		ents		
3 Number of Specify monitor zor		ents	Brows	se
Monitoring 3 Number of Specify monitor zor Linkage Server host		ents ~	Brows	se
3 Number of Specify monitor zor	ne assignments	ents	Brows	se

1. Provide username credential to run LS Reporting service. This user must have sysadmin database access rights. If the user is in the domain use domain/name format.

Remember: username is case sensitive.

Security Utility	Service Log On
Configuration Editor	Provide the logon credentials for the Windows user account that will run the services listed below
System License	User name:
 Service Log On 	Password:
Database Installation	Confirm password:
Database Setup	
LS Message Broker Service	Selected service(s) will run under the specified Windows user account: IS Reporting
OnGuard Reports & Dashboards Database	
OnGuard Reports & Dashboards	Services that are cleared will run under the Local System account.

1. Run Setup Assistance - Remember all elements must be green:

- Welcome
- Security Utility
- Configuration Editor
- System License
- 🗸 Service Log On
- Database Installation
- Database Setup
- LS Message Broker Service
- OnGuard Reports & Dashboards Database
- OnGuard Reports & Dashboards
- 🗸 🛛 Service Startup
- ➡ Finished

1. You should have:

- folder created and

LS Reporting – service running

🖃 🗑 AccessControl_ReportsConfig

And especially LNL_CFG table

🖃 🎫 db	o.LNL_CFG
+	Columns
+	Keys
+	Constraints
+	Triggers
+	Indexes
+	Statistics

2.

1. <u>We are recommending restart server.</u>

https://<your on guard server name>:8080/#/my-console

For example:

<u>8:8080/#/my-console</u>

You should see reports icon.

Reports

If after this operation you can't see green tick next to "Reports&Dasboards"



1. Go to java.exe process and end task:



Before you do this please ask VAR if he running any other application using java.

- 1. Restart: LSReporting service,
- 2. Now one more time run setup assistant,
- 3. Now system assistant should run all necessary services and processes,
- 4. You may restart computer if this possible.
- 5. <u>If after all this operation you cannot run "Reports and Dashboards" option, please collect logs</u> <u>from:</u>

C:\ProgramData\Lnl\logs

The most important are:

- 1. LenelReports,
- 2. LenelError,
- 3. OpenAccessLoginManager.

And JReports logs from:

C:\Program Files\JReport\Server\logs

Please send this information to our DEV Team.

Additional information you can find in OnGuard 8 Installation Guide from 103 page and

https://leniki.lenel.com/wiki/Reports_Troubleshooting

Applies to

Additional Information

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