DSR will not come online after Installing the 7.6 Accessory Add-On for Assa Abloy

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Procedure Name

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Procedure Steps

1.   Confirm that the Assa Abloy add-on is installed ONLY on the comm server that the DSR is pointing to.

2.   It is recommended to install the add on using an elevated command window using the following command - msiexec /I 'path to the setup.msi'

3.   IF after installing the add on you are still experiencing DSR's off line you will need to register the Assa Abloy dll's using regasm.exe 9 (C:\windows\Microsoft.net\framework\2.057)

   a.   Stop the LS Communication Server if it is not already

   b.   Navigate to the dll - ~\Program Files (x86)\OnGuard

   c.   Right click on the dll

   d.   Open with, select Look for another app

   e.   Navigate to the regasm.exe, select it and click open - If it runs without any messages come up then all is ok

   f.   After registering all Assa Abloy DLL's Run the DSR-OnGuard Configuration Maker

   g.   Start the LS Communication Server

Applies to

Additional Information