

DSR will not come online after Installing the 7.6 Accessory Add-On for Assa Abloy

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Symptom

DSR will not come online after Installing the 7.6 Accessory Add-On for Assa Abloy

Procedure Steps

1. Confirm that the Assa Abloy add-on is installed ONLY on the comm server that the DSR is pointing to.
2. It is recommended to install the add on using an elevated command window using the following command - `msiexec /I 'path to the setup.msi'`
3. IF after installing the add on you are still experiencing DSR's off line you will need to register the Assa Abloy dll's using regasm.exe 9 (C:\windows\Microsoft.net\framework\2.0.57)
 - a. Stop the LS Communication Server if it is not already
 - b. Navigate to the dll - ~\Program Files (x86)\OnGuard
 - c. Right click on the dll
 - d. Open with, select Look for another app
 - e. Navigate to the regasm.exe, select it and click open - If it runs without any messages come up then all is ok
 - f. After registering all Assa Abloy DLL's Run the DSR-OnGuard Configuration Maker
 - g. Start the LS Communication Server

Applies to

Additional Information

