

Send Mobile Credential invites to GMAIL accounts

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Symptom

Mobile Credential badges issued to cardholders using Gmail addresses have the BlueDiamond credential link removed from the email invitation message. This is because Gmail only allows embedded [http://](#) or [https://](#) links in email messages.

Resolution

An updated email template has been created that utilizes a modified activation [https://](#) link that redirects the request and then launches the mobile application with the provided server URL and activation code. Import the new template into the **Badge Type > Mobile** tab. Invitation messages should now work as expected. Get the new template here:

https://file.ac/1kPQW__FLK8/

Applies To

OnGuard 7.3 and later

Additional Information
