

How to determine the compatibility for OnGuard versions, components, and firmware

Last Modified on 03/04/2025 2:32 pm EST

How can I determine the current compatibility for OnGuard versions, components, and firmware?

Procedure Steps

The OnGuard Compatibility Guide lists currently supported OnGuard versions, components, and firmware.

To access the OnGuard Compatibility Guide:

1. Log into the LenelS2 Connect™ portal at connect.lenels2.com.
2. From the **Choose Product or Service** drop-down, select **OnGuard**.
3. From the **Choose Version** drop-down, select a supported OnGuard release.
Note: With OnGuard 8.0 and earlier, the Compatibility Charts are available separately.
4. From the **Choose Type of Download** drop-down, select **Compatibility Charts**.

The OnGuard Compatibility Guide covers compatibility for:

- Badge printers
- Databases
- Digital video products
- Language packs
- Access control hardware
- BlueDiamond™ support
- Browser clients
- Cardholder Self Service
- Policies
- Visitor Self Service
- WATCH
- Operating systems
- Third-party applications
- Third-party capture devices
- Third-party encoders
- Third-party hardware
- Virtualization products

Applies To

All versions of OnGuard

Additional Information

For supported versions of OnGuard, refer to "[What versions of OnGuard are currently supported by LenelS2?](#)"
