

How to determine the compatibility for OnGuard versions, components, and firmware

Last Modified on 08/23/2024 5:12 pm EDT

How can I determine the current compatibility for OnGuard versions, components, and firmware?

Procedure Steps

The OnGuard Compatibility Guide lists currently supported OnGuard versions 8.0 - 8.2, components, and firmware.

To access the OnGuard Compatibility Guide:

1. Log into the LenelS2 Connect™ portal at connect.lenels2.com.
2. Click the **Choose Product or Service** drop-down, select **OnGuard**.
3. Click the **Choose Version** drop-down, select a release **OnGuard 8.0** through **OnGuard 8.2**.
4. Click the **Choose Type of Download**, select **Compatibility Charts**.

Note: With versions prior to OnGuard 7.6 and earlier, the Compatibility Charts are available separately.

The OnGuard Compatibility Guide covers compatibility for:

- Badge printers
- Databases
- Digital video products
- Language packs
- Access control hardware
- BlueDiamond™ support
- Browser clients
- Cardholder Self Service
- Policies
- Visitor Self Service
- WATCH
- Operating systems
- Third-party applications
- Third-party capture devices
- Third-party encoders
- Third-party hardware
- Virtualization products

Applies To

All versions of OnGuard

Additional Information
