How to fix Single Sign On using Windows 10 PC that is not on a domain

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Symptom

Single Sign On is not working. The PC is Windows 10, and is not part of a domain.

Resolution

1. Open a command prompt as an Administrator.
2. Type **net user**. The default administrator is disabled.
3. Type **net user Administrator /active:yes**.
4. Type **net user Administrator ***.
5. You are prompted to set a password for the administrator and to confirm it. You will not see a display entry when typing.
6. When configuring Single Sign On, use the Administrator as the Explicit user for authentication.

Applies To

OnGuard (all versions)

Additional Information