

# After FCW NX to OnGuard migration, panels are not coming online

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## Symptom

After using the FCWnx to OnGuard Migration tool, the panels are not coming online. In addition when examining the level error log you begin seeing the following error:

SCP NAK for panel xxx, Tag xxx, and Command 118 or Command 119

## Resolution

The conversion tool converts the alarm inputs, but leaves the MaskTZ column null. The Mercury protocol has an issue with the NULL value for a time field and generates the NAK error. In order to correct apply the following query in SQL:

```
Update alarminput set masktz=0 where masktz=null
```

## Applies To

FCWnx to OnGuard migration tool

## Additional Information

This will be fixed in a later iteration in Step 5 of the migration tool in 7.4 and 7.5.

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