

How to create LS Certificate Store if missing from Certificates

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Symptom

The LS Certificate Store was not created during OnGuard installation.

Resolution

To verify if the LS Certificate Store is present:

1. Press the Windows key + R to open the Run prompt. Alternatively, click **Start > Run**.
2. In the Run prompt, type MMC and then press [Enter].
3. In the Console, click **File** and then select **Add/Remove Snap-in**.
4. Select **Certificates** and then click [Add].
5. Select **Computer account** and then click [Next].
6. Select **Local computer** and then click [Finish].
7. Click [OK] to close the **Add or Remove Snap-ins** window.
8. Expand **Certificates** in the left column under **Console Root**.
9. Verify that **LS Certificate Store** is shown under **Logical Store Name**.

If **LS Certificate Store** is not shown:

1. Launch an elevated command prompt:
 - Click [Start].
 - Type **CMD**.
 - Right-click cmd.exe and select **Run as an administrator**.
 - At the command prompt, type **CD c:\program files (x86)\OnGuard\Certificates**.
 - Once in the Certificates directory, type **makecert.exe -ss "LS Certificate Store" -sr localmachine**.
 - Once complete, you should see "succeeded".
 - Confirm that the LS Certificate Store was created by following the steps above.

Applies To

OnGuard 7.0 through 7.4

Additional Information

