

BlueDiamond readers not working with DESFire cards

Last Modified on 01/11/2022 4:39 pm EST

Question

Blue Diamond readers do not work with DESFire cards. This impacts Blue Diamond readers sold prior to third quarter 2018.

Answer

Earlier manufactured Blue Diamond readers with firmware DEV_17 would not work with DESFire pre-programmed cards bought from Lenel. Later models are being shipped with DEV_30 firmware which will correctly read the DESFire EV1/EV2 programmed cards.

You will know if this is the issue if performing a SCPdebug and the output is 56 bit. Configuration cards can now be ordered from Inside Sales. For escalations please contact Tim Fitch

Applies To

Readers sold since the start of 2018 and/or on DEV_17 firmware.

Additional Information

Inside Sales can now provide a quote for Blue Diamond configuration cards.
