

# BlueDiamond readers not working with DESFire cards

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## Question

BlueDiamond readers do not work with DESFire cards. This impacts BlueDiamond readers sold prior to third quarter 2018.

## Answer

Earlier manufactured BlueDiamond readers with firmware DEV\_17 would not work with DESFire pre-programmed cards bought from LenelS2. Later models are being shipped with DEV\_30 firmware which will correctly read the DESFire EV1/EV2 programmed cards.

You will know if this is the issue if performing a SCPdebug and the output is 56 bit. Configuration cards can now be ordered from Inside Sales.

## Applies To

Readers sold since the start of 2018 and/or on DEV\_17 firmware.

## Additional Information

Inside Sales can now provide a quote for BlueDiamond configuration cards.

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