

BlueDiamond readers not working with DESFire cards

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Question

BlueDiamond readers do not work with DESFire cards. This impacts BlueDiamond readers sold prior to third quarter 2018.

Answer

Earlier manufactured BlueDiamond readers with firmware DEV_17 would not work with DESFire pre-programmed cards bought from LenelS2. Later models are being shipped with DEV_30 firmware which will correctly read the DESFire EV1/EV2 programmed cards.

You will know if this is the issue if performing a SCPdebug and the output is 56 bit. Configuration cards can now be ordered from Inside Sales.

Applies To

Readers sold since the start of 2018 and/or on DEV_17 firmware.

Additional Information

Inside Sales can now provide a quote for BlueDiamond configuration cards.
