

For Web Modules Error: Application not licensed

Last Modified on 01/11/2022 4:06 pm EST

Symptom

For web modules, the error message **Application not licensed** is shown.

Resolution

Confirm the following:

- The client has a valid subscription license.
- The expiration date on the license is not more than 364 days in the future.
- The expiration date is in the MM/DD/YYYY format
- The version of the subscription license is the same as the version of OnGuard the client is running.
You might need to check with SIG to confirm.

Applies To

OnGuard 7.4

Additional Information
