Essex Electronics K1 Keypad is not working with OnGuard

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Symptom

Essex Electronics K1 Keypad is not working with OnGuard

Resolution

1. The keypad needs to be configured for Wiegand output and its facility code set. Essex Electronics Technical Support can assist with this. This is not covered in the manufacturer documentation.
2. After the keypad is configured, add a 26-bit card format with the correct Facility Code to OnGuard.
3. OnGuard will then treat the Facility Code as if it were a credential.

Applies To

OnGuard (All versions)

Additional Information

You may need to increase the maximum number of active badges for cardholders in System Administration.