When I logout of Alarm Monitoring, windows shuts down

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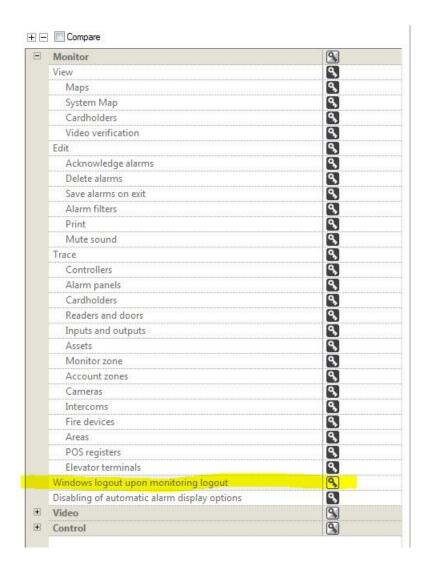
Each time I log out of Alarm Monitoring, Windows shuts down on the computer being used

Procedure Steps

The corrective action can only be completed by an OnGuard User with full administrative permissions

In System Administration:

- 1. Click on 'Administration'
- 2. Select 'Users'
- 3. Click on the 'Monitor Permission Groups' tab
- 4. Expand 'Monitor' by clicking the '+' symbol
- 5. Click Modify
- 6. Click the key next to 'Windows logout upon monitoring logout'. When it's disabled, it should look like the highlighted item below.



Applies To

All OnGuard versions

Additional Information