

NVR Workstation Greyed Out When Attempting To Modify.

Last Modified on 05/22/2025 10:32 am EDT

Symptom

NVR Workstation greyed out when attempting to modify

Resolution

Check the failover subtab for the LNVR/NVR as well as each camera specified to see if they have a value specified for **Failover Recorder**. If yes, turn this setting off for the LNVR/NVR or to "none" for a camera. Once that has been done, you should be able to modify the workstation (Communications Server) specified for the LNVR/NVR.

Applies To

OnGuard (all versions)

Additional Information

This happens when a failover is enabled for the LNVR/NVR, or is specified for any cameras connected to the LNVR/NVR. Until all failover NVRs have been removed that are linked to the LNVR/NVR, the workstation name cannot be changed due to interlinked dependencies.
