# LS Certificate Store Missing From Local Computer's Console Root

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### Symptom

LS Certificate Store missing from Console Root on Local Computer

#### Resolution

- 1. Open a Command Prompt as an Admin.
- 2. Change directory to C:\Program Files (x86)\OnGuard\Certificates.
- 3. Enter the following command and press [Enter]: makecert.exe -ss "LS Certificate Store" -sr localmachine
- 4. To recreate the certificate for OnGuard in the correct location, execute the following command: lnl\_app\_server\_certificate\_installer.exe key=C:\ProgramData\Lnl\nginx\conf\ls\_server\_cert\_key.pem cert=C:\ProgramData\Lnl\nginx\conf\ls\_server\_cert.pem -store="LS Certificate Store" -cn= Note: Replace with the name of the server. It is recommended to use the fully qualified domain name of the server.

## Applies To

OnGuard (all versions)

## Additional Information

None