CASI and NGP Readers Missing from Reader Timezone Schedules Report

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Symptom

CASI and NGP readers are missing from the Reader Timezone Schedules report.

Resolution

A patched version of this report has been created to address this issue. It can be downloaded from: https://file.ac/ixP1EQpGJb0/

To implement the new report:
1. In System Administration navigate to ***Administration > Reports > Report Configuration***.
2. Select **Reader Timezone Schedules** and click **Modify**.
3. Browse to the **ReaderTimezoneSchedules.rpt** file that was downloaded from the above link and then click **OK** and **OK**.
4. Select the **Reader Reports** tab, navigate to the Reader Timezone Schedules, elect any CASI/NGP readers, and then preview the report.

Applies To

OnGuard 7.2
OnGuard 7.3
OnGuard 7.4

Additional Information

Note: The updated report file will be packaged in 7.4 Update 1.