Unable To Load All Of The Alarms

Symptom

The following error message appears when opening Alarm Monitoring:
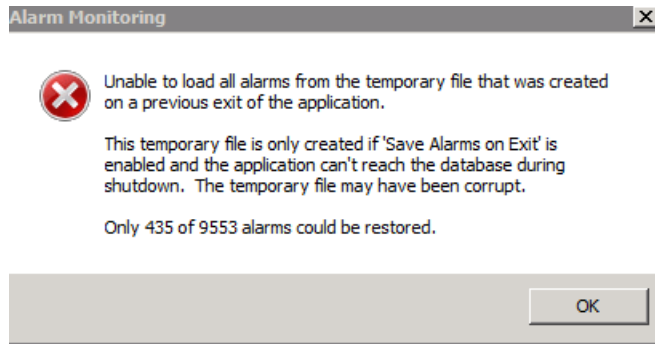
This can occur if there are pending alarms for hardware that was removed from System Administration.

Resolution

1. Close out of Alarm Monitoring.
2. Locate and delete the **emergncy.sav** file on the client.
   This file is typically located in in the root of the OnGuard installation or in **c:\user\\appdata\local**.
3. Start OnGuard. Verify that the unable to load error does not reoccur.

Applies To

OnGuard (all versions)

Additional Information

None