# Error received when opening Alarm Lite

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## Symptom

The following error occurs when launching Alarm Lite:

"HTTP could not register URL http://+:35555/. Your process does not have access rights to this namespace (see http://go.microsoft.com/fwlink/?linkid=70353 for details)"

#### Resolution

- 1. Navigate to **Start > Run**.
- 2. Type Netsh.exea.
- 3. At the netsh prompt, type netsh http add urlacl url=http://=35555/ user =DOMAIN/User.
- 4. Replace **DOMAIN/User** with the domain and user account that is trying to access Alarm Lite.

## Applies To

Alarm Lite

## Additional Information

Other services and applications may report the same "HTTP could not register URL" error. The above Microsoft KB can still be applied to help resolve the issue, however the port may be different.