

# Error "No Printable Actives Badges" When Trying To Print A Badge

Last Modified on 06/06/2025 3:33 pm EDT

## Symptom

**"No Printable Actives Badges"** error message appears when attempting to print a badge.

## Resolution

For a badge to be printed:

- It must be in an active status
- It must have a Front and/or back layout
- If you do not have permission to print duplicate badges, it must have a print count equal to 0
- The print count must be less than the maximum prints allowed

## Applies To

OnGuard (all versions)

## Additional Information

None

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