Unable To Add Badges In A Global System

Symptom

A Region ID error occurs in the BadgeAccessTable when adding a credential in a global system where the ID of the global server is not set to 1 in the Region table.

Resolution

1. Open the BadgeAccessTable.
2. Set the **default region ID** from 1 to the correct number.
3. In SQL Management Studio, expand Databases, SecurePerfect, Tables, BadgeAccessTable, and Columns.
4. Right-click on **CurrentRegionID** and select **Modify**.
5. Update the default value.

Applies To

FCWnx

Additional Information