

Battery low alarm in Alarm Monitoring

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Symptom

The "Low Battery" status does not reset as expected after the on-board battery is replaced on an LNL-2210, LNL-2220, or LNL-3300.

Resolution

To reset the status, remove power from the board and then reapply power. The status should return to normal.

For X series panels (LNL-X2210, LNL-X2220, LNL-X3300, LNL-X4420) confirm jumper 19 located near the battery is removed.

Applies To

OnGuard all versions

Additional Information

The ISC resets on its own after a 24 hour period as well, thus clearing the "Low Battery" status.
