ASP.NET entries missing from Web Service Extensions in Internet Information Services

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Symptom

In the Windows Internet Information Services application, under the **Web Service Extensions** section, you might find that the entries for **ASP.NET** are missing.

In Windows Server , these entries are required to run OnGuard browser-based applications like browser-based VideoViewer, browser-based Area Access Manager, and browser-based Visitor Management suite.

Resolution

To resolve the issue, perform these steps:

1. Start Command Prompt:
   a. Click [**Start]**.
   b. Select **Run**.
   c. Type cmd in the **Open:** field.
   d. Click [OK].
2. If you are using a 32-bit version of Microsoft Windows, type the following command in the Command window:
   cd %windir%\Microsoft.NET\Framework\v2.0.50727 (or higher)

   If you are using a 64-bit version of Microsoft Windows, type the following command in the Command window:
   cd %windir%\Microsoft.NET\Framework64\v2.0.50727
3. Type the following command in Command window:
   aspnet_regiis.exe -i
4. Close and then reopen Internet Information Services.

At this point, the ASP.NET entries will appear under the **Web Service Extensions** section of Internet Information Services.

Applies To

Windows

Additional Information

None