

# Why am I logged out of Windows when I log out of Alarm Monitoring?

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## Question

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## Answer

There is an OnGuard permission setting that can be used to log out of Windows when logging out of Alarm Monitoring.

To check this setting, follow the steps below.

- 1) In System Administration, open the Users screen via **Administration > Users...**
- 2) Select the **Monitor Permission Groups** tab.
- 3) Select the **Permission Group** that is assigned to the user experiencing this behavior.
- 4) On the **Monitor** tab, verify the **Windows logout upon monitoring logout** setting. If this is checked, when the user logs out of Alarm Monitoring, they will be logged out of Windows as well. To eliminate this behavior, deselect this setting.

## Applies To

OnGuard (All versions)

## Additional Information

Note that this setting applies to all OnGuard users assigned to the monitor permission group in question.

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