

Why am I logged out of Windows when I log out of Alarm Monitoring?

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Question

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Answer

There is an OnGuard permission setting that can be used to log out of Windows when logging out of Alarm Monitoring.

To check this setting, follow the steps below.

- 1) In System Administration, open the Users screen via **Administration > Users...**
- 2) Select the **Monitor Permission Groups** tab.
- 3) Select the **Permission Group** that is assigned to the user experiencing this behavior.
- 4) On the **Monitor** tab, verify the **Windows logout upon monitoring logout** setting. If this is checked, when the user logs out of Alarm Monitoring, they will be logged out of Windows as well. To eliminate this behavior, deselect this setting.

Applies To

OnGuard (All versions)

Additional Information

Note that this setting applies to all OnGuard users assigned to the monitor permission group in question.
