Error with Basic Import Utility with 7.3

Problem Overview

Basic Import utility presents an error when running in OnGuard 7.3

Detailed Description

The following error occurred. Error inserting record! [The INSERT INTO statement contains the following unknown field name 'SEGMENTID'. Make sure you have typed the name correctly, and try the operation again. – The INSERT INTO statement contains the following unknown field name: 'SEGMENTID'. Make sure you have typed the name correctly, and try the operation again.]

Locate the two files below, in the DataX folder of OnGuard and replace them with the files at the FTP link below. C:\Program Files (x86)\OnGuard\DataX\StdSQLAutoBadgeID.XDF C:\Program Files (x86)\OnGuard\DataX\StdSQLManualBadgeID.XDF Replacement files are located here: https://file.ac/RGEbibKcP2Q/ The zip also contains instructions to help resolve the issue.

Applies To

OnGuard 7.3.345

Additional Information

None