

No Video In Mobile Monitoring

Last Modified on 01/11/2022 11:04 am EST

Symptom

Black video or no video in Mobile Monitoring and KB 3115 did not resolve the issue.

Resolution

Apply the registry changes located at \\lenel-filesvr.utccgl.com\techsupport\MoMo

Applies To

LNVR (All Versions)

Mobile Monitoring (All Versions)

Additional Information
