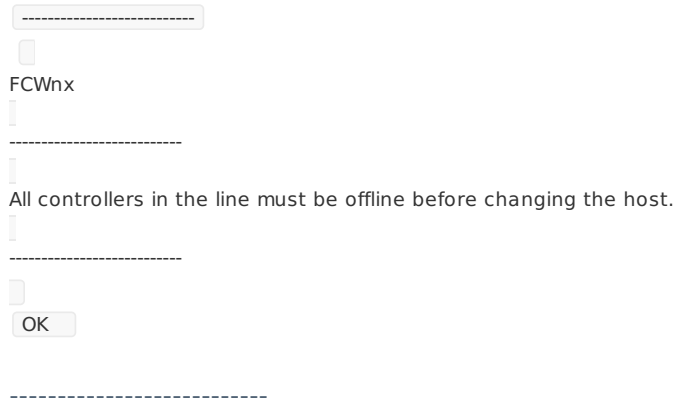


Unable To Change Hostname

Last Modified on 01/11/2022 10:55 am EST

Symptom

When attempting to change the hostname on a controller or NVR, the following error message appears:



Resolution

For a controller:

1. Open the table **MicroTable** in SecurePerfect.
2. Change the column "State" from **2 (online mode)** to **1 (offline mode)**.
3. Change host name as desired.

For an NVR:

1. Open the table **DVMRTTable** in the same database.
2. Change the column "State" from **1 (online mode)** to **0 (offline mode)**.
3. Change the host name as desired.

Applies To

FCWnx

Additional Information
