

Manually Removing Ocularis Components

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Sometimes when upgrading from SkyPoint to Ocularis, SkyClean.bat does not remove the components that it should. One such example of this is when the recorder does not come online and the OcularisTranslator.log shows a message stating that incompatible SDK files were found. To resolve this issue, follow the steps below.

Procedure Steps

1. Uninstall Ocularis SDK from Programs and Features.
2. Navigate to C:\Program Files (x86)\Common Files\Lenel and delete the Adapters folder.
3. Delete the below dll's:

- AxHeimdallLib.dll
- AxInterop.HeimdallLib.dll
- EventTypes.dll
- GraphicTools.dll
- HeimdallAdapter.dll
- HeimdallLib.dll
- InfoDispatcher.dll
- Interop.HeimdallLib.dll
- MessageTypes.dll
- NetDVMSAdapter.dll
- NetDVMSLayoutParser.dll
- NetEVSAAdapter.dll
- NVRAdapterRepository.dll
- OCAdapter.dll
- OCInfoDispatcher.dll
- OcularisConfig.dll
- OcularisInterface.dll
- OcularisLayoutServer.dll
- OcularisNet.dll
- OcularisSharedTools.dll
- OnssiLogger.dll
- Patterns.dll
- SynopsisAdapter.dll
- WebBrowserUtil.dll
- LnISkyPointBaseServerTranslatoru.dll

4. Open the Graphics folder. Delete the below files:

leneI_graphics.png
skin_custom.png

5. Navigate to C:\Program Files (x86)\OnGuard and delete the Adapters folder.

6. Delete the below dll's:

AxHeimdallLib.dll
AxInterop.HeimdallLib.dll
EventTypes.dll
GraphicTools.dll
HeimdallAdapter.dll
HeimdallLib.dll
InfoDispatcher.dll
Interop.HeimdallLib.dll
MessageTypes.dll
NetDVMSAdapter.dll
NetDVMSLayoutParser.dll
NetEVSAdapter.dll
NVRAdapterRepository.dll
OCAAdapter.dll
OCInfoDispatcher.dll
OcularisConfig.dll
OcularisInterface.dll
OcularisLayoutServer.dll
OcularisNet.dll
OcularisSharedTools.dll
OnssiLogger.dll
Patterns.dll
SynopsisAdapter.dll
WebBrowserUtil.dll
LnISkyPointBaseServerTranslatoru.dll

7. Delete the OnSSI folder.

8. *NOTE* Only follow this step if the OnSSI add-on and SDK are the only OnSSI applications installed.
Navigate to C:\Program Files (x86) and delete the following folders:

OnSSI
SkyPoint

9. Open regedit. Delete the following keys:

hkey_classes_root\installer\products\9df4b887687b98d4c86a64a2ef171514
hkey_local_machine\software\classes\installer\products\9df4b887687b98d4c86a64a2ef171514

10. Reboot the machine.

11. Install the latest OnSSI add-on and SDK.

Applies To

OnGuard (All Versions), Ocularis V 3.8

Additional Information
