Error when logging into Mobile Monitoring: No devices available in the Monitor Zone

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Symptom

Error: "No devices available in the Monitor zone." Displays when logging into Mobile Monitoring.

Resolution

This will occur on version 7.0.932 and higher when using Mobile Monitoring. Upgrade Mobile Monitoring to version 1.0.0.47 when using this OnGuard version or higher.

Applies To

OnGuard (7.0.932) and higher

Additional Information