Interlogix Cameras Ghosting/Slow Load Times in Prism

Symptom

Interlogix cameras show ghosting/artifacts when viewing the cameras in Live. They might also be slow to load when trying to view live video (20-30s).

Resolution

1. Log into the camera's web page.
2. Go to the Image settings.
3. Change the Profile to Base or Main Profile (High Profile is not supported).
4. Change the I-Frame interval to match your FPS. These settings are not control via OnGuard/Prism, so these changes must be made on the camera's web page for each camera exhibiting this issue.

Applies To

LNVR 7.0.825
Prism

Additional Information