

# What does Disk Access Threshold Exceeded alarm from my LNVR mean?

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## Question

What does the "Disk Access Threshold Exceeded" alarm coming from my LNVR mean?

## Answer

Disk access (also known as disk busy) is calculated based on the "LogicalDisk/% Idle Time" Windows performance counter, which can be viewed via the Windows Performance Monitor. The busy time is equivalent to 100% minus the % idle time, as reported by the counter. The busy time includes the time spent both reading and writing to the disk.

If you see this alarm, do the following:

- Determine why your Idle Time is too low (and consequently Busy Time is so high).
- Check the Disk Utilization threshold setup for that recorder in System Administration's video recorder / Performance tab – perhaps the threshold configured there is too low.

## Applies To

LNVR (All versions); OnGuard (All versions)

## Additional Information

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