Repeating Audio Notification stops playing when logging out and into Alarm Monitoring

Last Modified on 03/27/2025 12:35 pm EDT

Symptom

If an audio notification that is set to repeat is playing, and you log out of Alarm Monitoring while the notification is playing, the notification stops when you log back into Alarm Monitoring.

Resolution

This is working as designed. The audio player (in this case, Alarm Monitoring) will not continue to play if closed until a new alarm notification is generated.

Applies To

OnGuard (All versions)

Additional Information