

When replacing a license file, "Page could not be displayed" error appears

Last Modified on 05/20/2025 9:23 am EDT

Symptom

When replacing a license file, the following error appears:

"Page could not be displayed"

Resolution

To resolve this issue:

1. Obtain a new license file.
2. Delete the old license file.
3. Install the new license file

Your license should remain active during this process. There is no need to return the license file before deleting it.

Applies To

OnGuard (All versions)

Additional Information
