# Managing Generic Event alarms

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Managing Generic Event alarms

### **Procedure Steps**

Events that come into OnGuard from a third party, OAAP device, or other service might come in as type "Generic Event". These examples indicate how to provide different treatments of the various events.

Example 1: Hide/mask certain Generic events

- 1. Navigate to System Administration > Administration > Text Library.
- 2. Click [Add].
- 3. Enter the *exact* text (of each message to be hidden) into the "Text" field. *Note:* Capitalization, spacing, and so on must match perfectly.
- 4. Click [OK].
- 5. Navigate to the System Administration > Monitoring > Alarms > Alarm Definition tab.
- 6. Click [Add].
- 7. Name the custom alarm (for example, HiddenCommendAlarms).
- 8. Device: Select the device.
- 9. Event: Select "Generic Event".
- 10. Event text: Select from the drop-down list one of the Text Library entries added in step 3.
- 11. Select the right arrow to add to the "Assigned event(s)" box.
- 12. Repeat steps 9-11 until the text for all desired events have been added.
- 13. Configure "Alarm description format" as "Event Text Only".
- 14. Uncheck "Display alarm".
- 15. Click [OK].

Expected result: When any of the events with the text in the list occurs, it will not be shown in Alarm Monitoring.

#### Example 2: Set the priority of certain Generic events

- 1. Navigate to System Administration > Administration > Text Library.
- 2. Click [Add].
- 3. Enter the *exact* text of each message to be elevated into the "Text" field. *Note:* Capitalization, spacing, and so on must match perfectly.
- 4. Click [OK].
- 5. Navigate to System Administration > Monitoring > Alarms > Alarm Definition tab.
- 6. Click [Add].
- 7. Give a name to this custom alarm (for example, ElevatedAlarms).
- 8. Device: Select the device
- 9. Event: Select "Generic Event".
- 10. Event text: Select from the drop-down list one of the Text Library entries added in step 3.

- 11. Select the right arrow to add to the "Assigned event(s)" box.
- 12. Repeat steps 10 and 11 until the text for all desired events have been added.
- 13. Configure "Alarm description format" as "Event Text Only".
- 14. Change the Priority of this custom alarm as necessary.
- 15. Select any other alarm behavior settings as necessary.
- 16. Click [OK].

Expected result: When any of the events with the text in the list above occurs, it will be shown in Alarm Monitoring with the specified priority and alarm behaviors.

### Applies To

OnGuard (All versions)

## Additional Information