Windows error when attempting to run the Linkage Server as a service

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Symptom

When trying to start the Linkage Server as a Service, you recieve the following error: "Windows is attempting to start the service.... cannot start on (this server)"

Resolution

This usually means that the User logged in is not an administrator or does not have rights to start the services

To test:
- Right click on the Linkage Server Service
- Click on Properties
- Click on Log On tab
- Select 'This account' radio button
- Browse to a known Administrator account User name
- Enter in the password and confirm password
- Select Ok
- Try to run the service.
If it runs, you know you are not an administrator on that computer or do not have sufficent admin rights.

Applies To

OnGuard (All versions)

Additional Information