# .NET Framework 4.0 fails to install, with error code 8000222

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## Symptom

.NET Framework 4.0 fails to install, with error code 8000222.

#### Resolution

- 1. Open a command prompt as an administrator (right-click option).
- 2. In the first line, type net stop WuAuServ, which will stop the Windows Update service.
- 3. In Windows Explorer, open the C:\Windows folder.
- 4. In the Windows folder, find the Software Distribution folder and rename it to Software Distribution\_old .
- 5. Go back to the command prompt and start the Windows Update Service by typing net start WuAuServ .
- 6. Verify that a new Software Distribution folder was created, and then delete the Software Distribution\_old folder.
- 7. Begin the .NET Framework installation and this time it should work.

# **Applies To**

OnGuard (all Versions) LNVR (all Versions)

### Additional Information