Components from 6.4.500 OnGuard (i.e. Comm Server) will not work when installed side by side with LNVR 7.0

Last Modified on 02/02/2022 1:57 pm EST

Symptom

When installing Lenel NVR 7.0 firmware on the same box as OnGuard, the OnGuard version must be 6.5 or 6.6.

Resolution

To resolve this, install the latest TITAN (6.5.624 or later) build on the same box.

Applies To

LNVR 7.0; OnGuard (All versions)

Additional Information

There is incompatibility between the components from 6.4.500 (and earlier) and Lenel NVR 7.0 that will prevent the configuration from functioning properly. Configurations of LNVR 7.0 with OnGuard 6.4.500 are supported as long as they are on separate machines.