

# Which folders should I exclude from Anti-Virus Scanning on my Recorder?

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## Question

Which folders should I exclude from Anti-Virus Scanning on my Recorder?

## Answer

The folders you want to make exceptions for in the Anti-Virus software on a recorder:

### **All Storage Drives configured in the LNVR Admin Tool**

Additionally, make exceptions for the following folders:

#### **On 32-bit Operating System :**

C:\ProgramData\Lenel  
C:\ProgramData\LnI  
C:\Program Files\LNVSuite  
C:\Program Files\Common Files\Lenel  
C:\Program Files\Common Files\Lenel Shared \* LNVR7 Only

#### **On 64 bit-Operating System:**

C:\ProgramData\Lenel  
C:\ProgramData\LnI  
C:\Program Files (x86)\LNVSuite  
C:\Program Files (x86)\Common Files\Lenel  
C:\Program Files (x86)\Common Files\Lenel Shared \* LNVR7 Only

#### **On Server 2003 and Windows XP systems:**

C:\Documents and Settings\Application Data\All Users\Lenel  
C:\Documents and Settings\Application Data\All Users\LnI  
C:\Program Files\Lenel  
C:\Program Files\Common Files\Lenel  
C:\Program Files\Common Files\Lenel Shared \* LNVR7 Only

## Applies To

LNVR (All versions)

## Additional Information

Note: All subfolders inside the above directories also need to be excluded. Refer to your anti-virus product manual to ensure the necessary exemptions are made

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