How to determine the current Prism version

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Procedure Steps

Various Prism components have different version numbers that can be accessed in different ways.

To determine the version of the Prism Common Services program:

1. Click Start > All Programs > Prism > Prism Common Services.
Note: If User Account Control (UAC) is enabled, run the program as an administrator.
2. When the Prism Common Services window appears, select the File menu and click Login.
3. In the Login window, type a Login ID and Password.
4. Click OK.
The main Prism Common Services Application window appears.
5. Select the Help menu and click About PrismCS.
The About Prism Common Services dialog box displays version and build information.

To determine the version of the Prism Management Server, Prism Client program, or Lenel NVR software, use Windows Control Panel:

1. Click Start > Control Panel > Programs and Features.
The "Uninstall or change a program" window appears.
2. Examine the Version number listed for the following programs:
· Prism Management Server
· Prism
· Lnvr Client Components Installer
Note: The Version column appears on the far right side of the window.

To determine the version of the Prism CS Host event server that handles events for devices connected to Lenel NVRs:

1. Use Windows Explorer to navigate to the C:\Program Files\Prism\Prism Common Services folder.
Note: This folder may be on a different drive if the default destination path was changed during installation.
2. Right-click on sms_prism_cs_host.exe and click Properties.
3. In the Properties dialog box, switch to the Details tab.
The version information appears.

To determine the version of the qpidd broker that manages system-wide messages:

1. Use Windows Explorer to navigate to the C:\Program Files\Prism\Prism Common Services folder.
Note: This folder may be on a different drive if the default destination path was changed during installation.

2. Right-click on qpidd.exe and click Properties.
3. In the Properties dialog box, switch to the Details tab.
The version information appears.

Applies To

Prism

Additional Information